

Nie Spa Policies

Relax your body
Rejuvenate your mind
Energize your soul



905-304-0931
26 Legend Court,
Meadowlands of Ancaster

If you are late for your appointment you will receive only the remaining time applicable for your spa treatment or you may reschedule based on availability.

It is obligatory to wear undergarments or disposable underwear in order to receive your spa services. Otherwise the service will not be provided. Complementary disposable underwear is available upon request.

Massages and spa treatments in this establishment are strictly therapeutic. Lewd or sexual behaviour will result in the immediate termination of the spa service without refund.

When booking spa packages, our cancellation policy applies: a spa package over four (4) hours in length requires 48 hours notice to cancel/reschedule; a package under 4 hours requires 24 hours notice. Cancelling or rescheduling your package appointment without due notice will result in a charge of 25% of the package price; your GC will be converted to the dollar value for which it was purchased and the package itself becomes null and void. Your credit card number must be given at the time of booking to secure your appointment.

Massages included in packages are NOT RMT massages – they are relaxation massages only.

Services within packages MUST be used at the same visit; they cannot be separated.

The majority of Nie Spa's Signature packages include gratuities in the advertised price. This does not apply to packages purchased prior to December 2015.